







R12 Upgrade – Testing Tips for Financials to Ensure a Successful Upgrade

Vinita H Singh
Consultant
O2Works LLC
vinita@o2works.com









Vinita H Singh Financials Consultant – O2Works LLC

- Over 10 years of experience working with Oracle Financials in various organizations
- Multiple R12 and upgrade projects (11i to R12)
 - Customers include:
 - ATC American Transmission Company
 - Edstrom Industries
 - TESSCO Technologies
 - Swift Energy









Agenda

- Introduction
- Post Upgrade Testing Strategy Where to Begin
- Financial Modules Which are Impacted and Prone to Various Upgrade Issues
- Accounts Payable Why is it so 'Buggy' and Takes the Most Time to Test
- Testing Tips
- SRs via MOS for Fast Issue Resolution
- Q&A









Post Upgrade Testing Strategy Where to Begin?

- Report Submission BI Publisher XML reports (Account Analysis, Payables Posted Invoice Register, Payables Posted Payment Register, AP Trial Balance)
- Data Validation AP Trial Balance
- Invoice Validation- no warnings, completes successfully
- Create Accounting no warnings, no errors, FND: Connection Tagging – Disabled (enhancement, audit, manage session resources)
- Period Close Sweep program, Period Close Exceptions









Financial Modules – Which are impacted and Prone to Various Upgrade Issues?

- iExpense and iProcurement clean workflow
- Purchasing and General Ledger Mass Close program, WEB ADI patches
- Cash Management Auto reconciliation, bank loading, sweep program, bank history
- Fixed Assets Mass Additions, tax configuration (create accounting class assignment), retirements
- Accounts Payable data corruption, accounting/unaccounting, matching, cancelling, tax, reports









Accounts Payable – Why is it so 'Buggy' and takes the most time to test?

- Invoice Workbench complexity, subledger accounting
- Payment Processing centralized, web based dashboard
- Tax EBTax integration
- Purchase Order matching and Tax integration

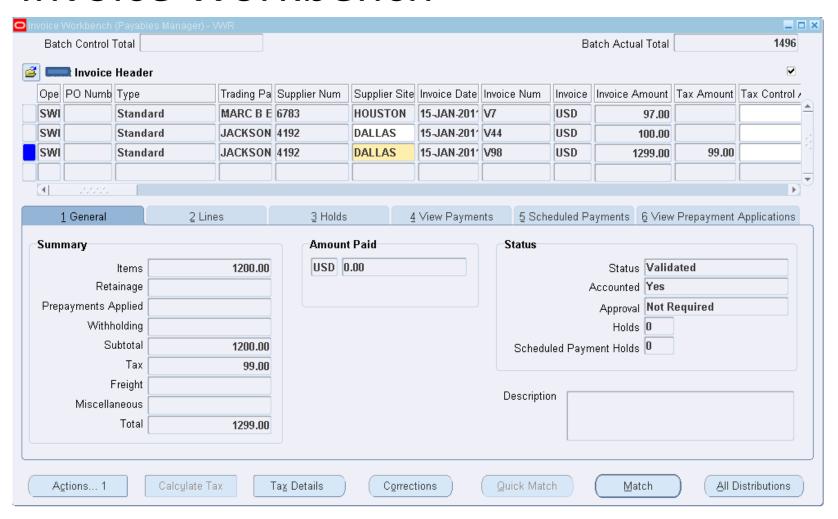








Invoice Workbench



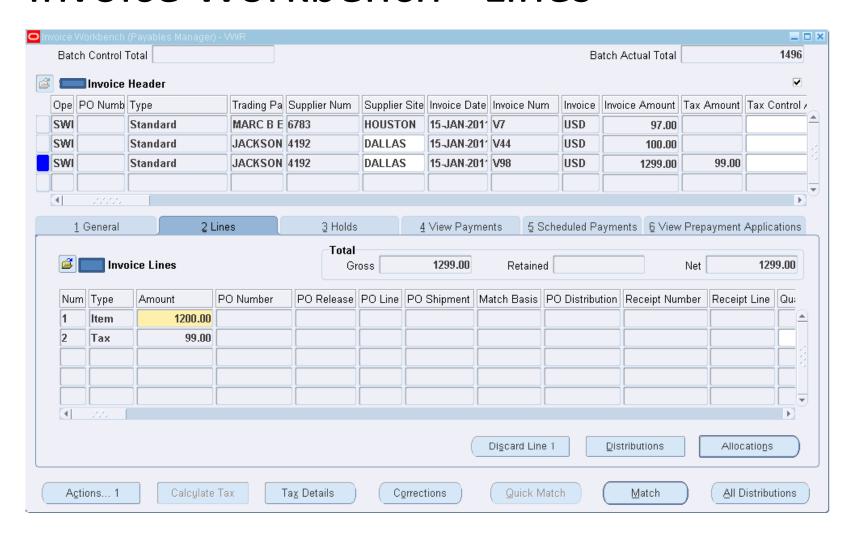








Invoice Workbench - Lines



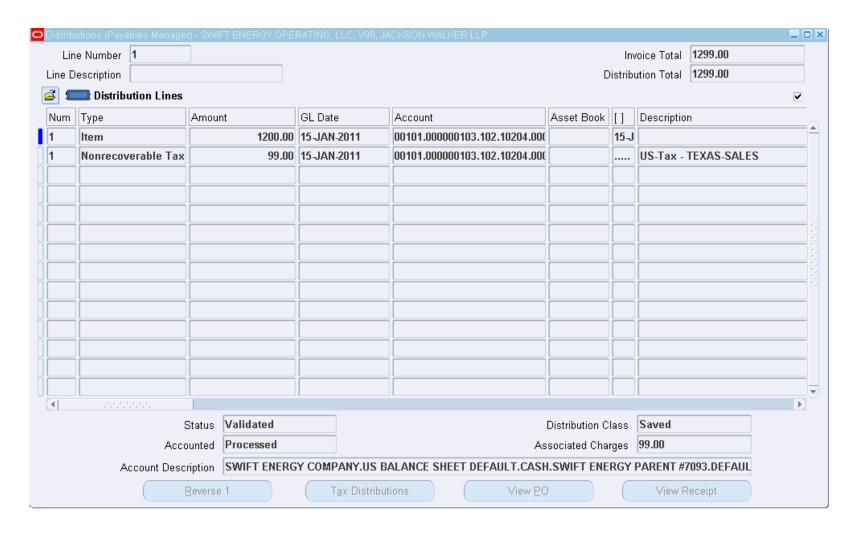








Invoice Workbench – Distributions



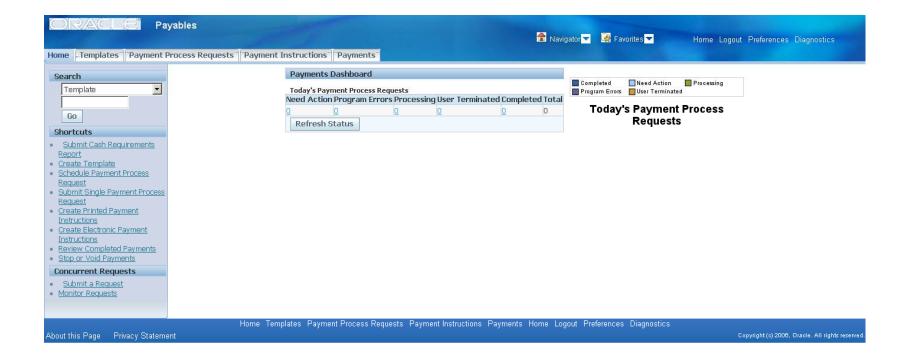








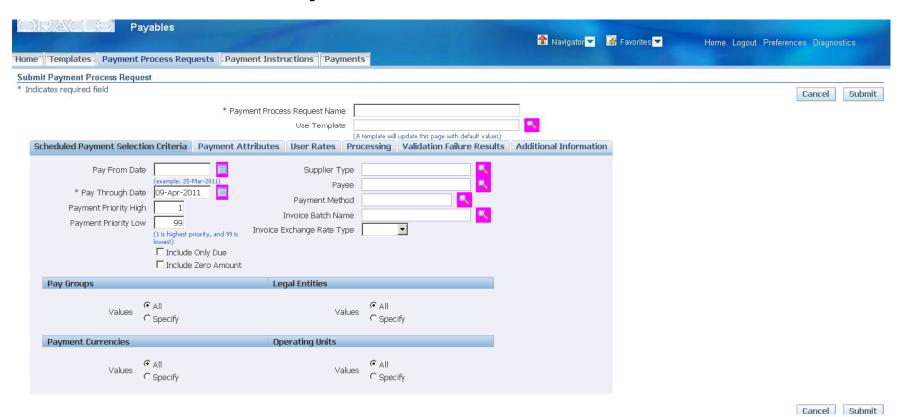
Payment Dashboard







Submit a Payment Batch



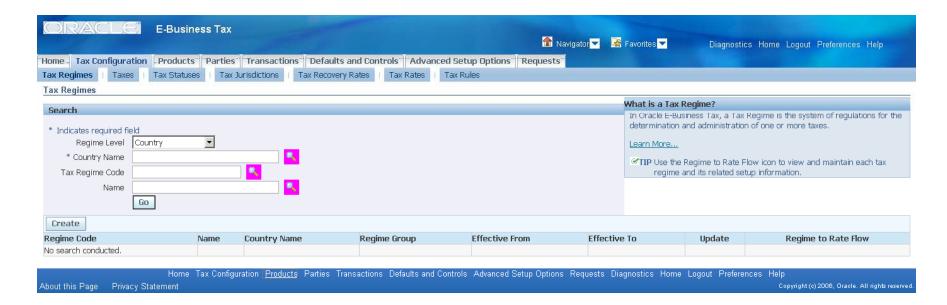








EBTax Dashboard











Testing Tips

- Invoice Workbench new, modify upgraded, cancel, account, validate, revalidate, re-account, cross period
- Tax multiple taxes, override default rate, validate, account, modify, revalidate and re-account
- Purchase Order match, over bill, with tax on PO, with tax added after match, validate, discard, cancel re-account
- Payments create batch, remove, recalculate, verify payment format, PPP, payment document, bank setup for document
- Mass Additions validate tax on report









SRs via MOS for Fast Issue Resolution

- Upload all information on the SR including screen shots, diagnostics, FND logs, APLISTS, outputs, logs, AVIs
- SR Status at a minimum ESC SEV2 status
- Duty Manage and have milestone dates
- Respond in a timely manner
- Critical Account









Some O2Works R12 Customers...





















































Presentations Available

O2Works – Knowledge Base:

www.o2works.com/index.php/knowledge-works

Any Questions?

Thank you!

Vinita H. Singh
O2Works LLC
Oracle Applications Consulting
Dallas – Chicago – Denver
vinita@o2works.com

Web: www.o2works.com