

Oracle R12 Tailored and Targeted Training



Putting Oracle to Work

Key Facts—O2 Works:

- 100% reference-able client base
- Strict Oracle E-Bus focus
- Consultants average more than 17 yrs. experience on Oracle products
- Wide ranging customer base of more than 160 clients
- Heavily involved in Oracle Application User Groups and Oracle Communities



Services Offered:

- ☐ Upgrades
- ☐ New Implementations (full and modules)
- ☐ Remote Support (DBA / Sys. Admin. & Functional)
- ☐ Application optimization
- ☐ Training
- ☐ Client Advocate support
- ☐ Testing services

O2 Works LLC

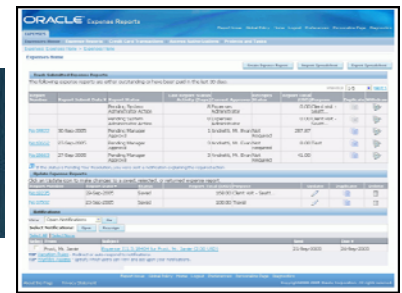
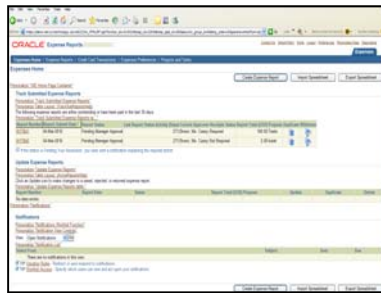
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The Oracle E-Bus applications have changed! While most basic functionality is still in place, the R12 User Interface (UI) looks and feels different from the 11i applications. It's not just a Blue Screen! In addition, reports have changed and commonly used tools like Client ADI are no longer available. There are new features and functions that will require attention, understanding and acclimation. While these changes should not require extensive, prolonged training classes, they will require consideration.

Because of the modifications and enhancements to the R12 E-Bus applications look and feel, it will be necessary to acclimate all Oracle users prior to going live on Release 12. Organizations who have failed to prepare end users adequately have suffered user push-back and lost productivity following the upgrade or reimplementation. By exposing Oracle users to the application changes as well as functionality differences, smart organizations are better equipped to hit the ground running. Extensive and expensive classroom training is not necessary to become familiar with the R12 changes. The Best Practice approach combines Mentor Training and expert knowledge transfer for the Project Team as well as a Train-the-Trainer approach for end users.



O2Works has some of the most highly regarded consultants in the industry. Our experienced, hands-on, resources possess the functional application experience, business knowledge, and communication skills to work with your project team leads and provide the necessary knowledge transfer. Many O2Works consultants are certified trainers and have delivered training on behalf of Oracle University. Strong application knowledge and proven methodologies are the foundations for our Tailored Training offering. We offer customized, hands-on mentor training for your R12 project team, the same individuals who will invariably provide end user training through a train-the-trainer approach. In addition, we assess training resources and tools and will either assist or build specific training plans and curriculum. We also provide training development workshops for trainers. We are versed in a variety of online or remote learning tools including Oracle User Productivity Kit (UPK) and Adobe Captivate.

Description of Service: O2Works will provide customized, on-site expert training for a fraction of the cost of an Oracle University class. Our workshop approach stresses active participation and focuses on the critical, need-to-know elements. The process entails a survey of your training needs as well as an assessment of resources and tools. We tailor our offering to meet customer's need in a variety of areas including:

- ☒ Project team Mentor Training focusing on new feature delta knowledge transfer
- ☒ Train-the-trainer readiness development
- ☒ Training Plan development and management
- ☒ Curriculum development and documentation assistance

Contact us to see how we can help you with your Release 12 customized training needs.