Oracle Applications Upgrade Workshop

Putting Oracle to Work

Key Facts—O2 Works:

- 100% reference-able client base
- Strict Oracle E-Bus focus
- Consultants average more than 17 yrs. experience on Oracle products
- Wide ranging customer base of more than 160 clients
- Heavily involved in Oracle Application User Groups and Oracle Communities

ORACLE Gold Partner

OAUG 2014 STAR PARTNER LEVEL THREE

Services Offered:

- ❑ Upgrades
- ❑ New Implementations (full and modules)
- ❑ Remote Support (DBA / Sys. Admin. & Functional)
- ❑ Application optimization
- ❑ Training
- ❑ Client Advocate support
- ❑ Testing services

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Still on 11i? You're in good company. Benefit from those who have been through numerous successful R12 upgrades.

Upgrades can be intimidating, time-consuming, and challenging. Per Oracle Corporation, customers should upgrade when there is a business reason to do so. In today's IT environment, it is critical that there is a return on your upgrade investment. To do that successfully, upgrades should be approached with the same level of planning, strategy, and execution as the original implementation.

O2 Works LLC, with decades of hands-on experience, is offering a concise, packaged assessment designed to identify all of the technical and functional issues that need to be considered as part of any Oracle EBS upgrade effort.

Areas to be explored include:

- ♦ Upgrade extent:
  - Technical and functional upgrade efforts
  - Upgrade vs. re-implementation
- ♦ Business alignment:
  - Mandatory new features / functionality of existing modules
  - Customization & extension assessment / evaluation
  - Top ten needs list
- ♦ Capacity planning:
  - Hardware and network scale-ability
  - Downtime requirements
  - Database instance strategy
  - Resource expectations
- ♦ Training and application support
  - Review current learning tools
  - Assess existing support effectiveness
  - Evaluate on-going training needs
- ♦ Other considerations:
  - Patching status
  - De-support timeframes
  - Testing capacity, strategy
  - Oracle product strategy / direction considerations
- ♦ Project planning capacity
  - Who needs to be on the team and when

Description of Service: Depending upon the size of your application footprint, O2 Works will deploy a team consisting of a technical lead and 1—2 functional resources to perform the assessment. It is expected that the evaluation will be completed within 1 week's time and preliminary results presentation/ report will be completed in the following week.

Deliverables: Engagement deliverables for the upgrade assessment include:
- ☑ An impact analysis of potential changes caused by R12 functionality
- ☑ Strategic upgrade briefing meeting / presentation for key personnel and end-users covering:
  - Upgrade road map and change analysis
  - Project plan and effort estimate
  - Best practice recommendations for testing and training
  - Customization remediation analysis and plan
- ☑ Final report detailing assessment results and recommendations