

# Oracle Applications Upgrade Workshop



**Putting Oracle to Work**

## Key Facts—O2 Works:

- 100% reference-able client base
- Strict Oracle E-Bus focus
- Consultants average more than 19 yrs. experience on Oracle products
- Wide ranging customer base of more than 180 clients
- Heavily involved in Oracle Application User Groups and Oracle Communities



## Services Offered:

- Upgrades
- New Implementations (full and modules)
- Remote Support (DBA / Functional / Developer)
- Application optimization
- Training
- Client Advocate support
- Testing services

## O2 Works LLC

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**Dallas · Chicago · Denver**

**Still on 11i?** You're in good company. Benefit from those who have been through numerous successful R12 upgrades.  
**On 12.0 or 12.1 and looking to go to 12.2?** We can help you there also and provide insight on the new 12.2. DBA patching requirements as well as the R12.2 Development standards.

Upgrades can be intimidating, time-consuming, and challenging. Per Oracle Corporation, customers should upgrade when there is a business reason to do so. In today's IT environment, it is critical that there is a return on your upgrade investment. To do that successfully, upgrades should be approached with the same level of planning, strategy, and execution as the original implementation.

**O2 Works LLC**, with decades of hands-on experience, is offering a concise, packaged assessment designed to identify all of the technical and functional issues that need to be considered as part of any Oracle EBS upgrade effort.

## Areas to be explored include:

- ◆ Upgrade extent:
  - Technical and functional upgrade efforts
  - Upgrade vs. re-implementation
- ◆ Business alignment:
  - Mandatory new features / functionality of existing modules
  - Customization & extension assessment / evaluation
  - Top ten needs list
- ◆ Capacity planning:
  - Hardware and network scale-ability
  - Downtime requirements
  - Database instance strategy
  - Resource expectations
- ◆ Training and application support
  - Review current learning tools
  - Assess existing support effectiveness
  - Evaluate on-going training needs
- ◆ Other considerations:
  - Patching status
  - De-support timeframes
  - Testing capacity, strategy
  - Oracle product strategy / direction considerations

**Description of Service:** Depending upon the size of your application footprint, O2 Works will deploy a team consisting of a technical lead and 1—2 functional resources to perform the assessment. It is expected that the evaluation will be completed within 1 week's time and preliminary results presentation/ report will be completed in the following week.

**Deliverables:** Engagement deliverables for the upgrade assessment include:

- An impact analysis of potential changes caused by R12 functionality
- Strategic upgrade briefing meeting / presentation for key personnel and end-users covering:
  - Upgrade road map and change analysis
  - Project plan and effort estimate
  - Best practice recommendations for testing and training
  - Customization remediation analysis and plan
- Final report detailing assessment results and recommendations